

Privacy Policy

This privacy policy covers the responsibilities of Pure Wallet Limited with regards to the Data Protection regulation 679/2016/EU.

By visiting this website www.thepayhub.com and by contacting Pure Wallet Limited as well as by entering into a service agreement with Pure Wallet Limited, you confirm that you have read this privacy policy and understood the content. You agree with this policy and you give your consent to collect your personal data as specified in this privacy policy and to use this personal data for the purpose as described within this privacy policy.

You're aware that you can make use of your rights as displayed within this privacy policy at all times.

Pure Wallet Limited (Payhub) is a corporate entity registered in the UK, offering innovative payment services into various international destinations for international clients.

Pure Wallet Limited owns and operates the internet domain www.thepayhub.com

Our Commitment to You

At Pure Wallet Limited, we treat all individual visitors that enter our corporate website www.thepayhub.com, as well as all private individuals that represent our corporate clients and all our private individual clients as Data subjects in the sense of the Data Protection regulation 679/2016/EU. Pure Wallet Limited fulfils the role of the Data Controller with regards to all personal data, which relates to all individual visitors that enter our corporate website, as well as to all individual persons that represent our corporate clients (i.e. representative/s, local management and Universal Beneficial Owner/s).

Pure Wallet Limited has appointed a Data Protection Officer (DPO). This DPO remains independent within our corporate structure and has a direct connection to the top-level management at Pure Wallet Limited. By submission of electronic correspondence to dpo@thepayhub.com, you can get in touch with our DPO and submit your request with regards to your personal information.

We understand the importance of maintaining the confidentiality and privacy of your personal information and data. By entrusting us with your information and data, we would like to assure you of our commitment to keep such information private. We have taken measurable steps to protect the confidentiality, security and integrity of your information and data.

What Data do we at Pure Wallet Limited collect?

Pure Wallet Limited collects personal information from the chat function on our corporate website, www.thepayhub.com, by the IT infrastructure of our corporate website provided by our website's server host, via the use of our contact form in the 'contact us' section of our corporate website by individual visitors of our website and during the course of rendering our services to our clients. This information collected include, but is not limited to the following data:

From corporate clients

Certificate of incorporation
Certificate of shareholders
Certificate of registered address

Resolution of Directors
Certificate of Incumbency
Certificate of good standing
Memorandum and Articles of Association
Audited financial statements
Copies of Licenses granted to the corporate entity
Information on corporate bank account numbers
Set of contact data of corporate entity
Set of contact data of employees and / or local management and / or Universal beneficial Owner

From individuals representing a corporate client

Copy of Passport
Copy of ID card
Proof of physical address of an individual
Information and documents related to an individual's profession and /or employment
Criminal record of an individual
Documents on the financial status of an individual (e.g. non-bankruptcy certificate)
Professional certificates of an individual's professional background
Documents regarding the educational background of an individual
Documents related to the origin of wealth of an individual
Contact telephone number(s) related to an individual
Electronic mail address related to an individual

What is your personal data used for?

Log Data, which is collected via our IT infrastructure for our corporate website, www.thepayhub.com, and which includes the IP (Internet Protocol) address and geographical location, as well as the internet access service provider of an individual visitor, information of the type of computer or telecommunication device used to enter our corporate website, information on the data accessed, the duration and frequency of sessions and the page visit history is used for internal statistical purpose only and neither retained, nor disclosed to any third party.

Contact data, including an individual's name, surname, electronic mail address and any other personal information communicated to Pure Wallet Limited via our chat function on our corporate website, as well as via the contact form in the 'contact-us'-section of our corporate website, is used only for establishing a proper communication channel with the specific data subject. This data is stored and retained in accordance with the applicable legislation and neither disclosed to any third party, nor accessible to any unauthorized personnel or third party.

All data collected by Pure Wallet Limited, which relate to our prospective and / or existing client (including individuals as well as representative/s, UBO/s and / or local management of corporate clients) is used for rendering our services to our clients.

Personal data related to a specific individual data subject is used to send commercial and non-commercial notifications of Pure Wallet Limited to that data subject.

How is your personal data stored and/or retained?

Pure Wallet Limited will only use, store, process and handle the client's Personal Information and Data, in accordance Data Protection regulation 679/2016/EU.

This means we retain hard copies of personal data related to individual persons (individual visitors of our corporate website, private clients and/or representative/s or UBO/s of corporate clients) in protected storage facilities, to which unauthorized persons do not have any access.

We retain electronic soft copies of personal data related to individual persons (individual visitors of our corporate website, private clients and/or representative/s or UBO/s of corporate clients) in protected and encrypted IT facilities, free from unauthorized access.

All communication in which individuals share their personal data with Pure Wallet Limited, the communication channel is protected by a SSL secure log protocol technology.

Your Rights to your data

In line with the provisions and requirements of the Data Protection Regulation 679/2016/EU on the protection of personal data, you remain the following rights to your personal data:

- You remain the right to review all personal information, which is related to you and which was / is collected during your visit of our corporate website and during the use and processing as described in this privacy policy at any time and to check the accuracy of personal data, which is related to you individually.
- You remain the right to have done corrections, rectifications and refreshments to your personal data.
- You remain the right to have your personal data deleted partly or completely.
- You remain the right to obtain information on the use and purpose to process your personal data.
- You remain the right to limit the purpose for processing and use of your personal data. However, this may have an effect on the accessibility of our regulated financial services rendered to you. You can refer to our DPO and / or our Compliance Department for further clarifications on this.
- You remain the right to opt-out from commercial and non-commercial newsletters and notifications from Pure Wallet Limited by notification to our DPO accordingly.
- You remain the right to have all personal data, which is related to you and which is or had been collected during your visit and use of our corporate website and during your correspondence with Pure Wallet Limited, being transferred to another Data Controller nominated by you.
- You remain the right to withdraw your previously given explicit consent with regards to the collection, use and processing of your personal data at any time by contacting our Data Protection Officer by electronic mail services to dpo@thepayhub.com.

You can submit your request to make use of the above rights to your personal data by contacting our Data Protection Officer (DPO) through electronic mail services to dpo@thepayhub.com

Disclosures

We will not without your consent disclose to third parties any individually identifying information, such as names, postal and e-mail addresses, telephone numbers, or other, which you have provided to Pure Wallet Limited.

The rendering of our services to our company's prospective and / or existing clients requires the disclosure of personal data related to our prospective and / or existing clients to third parties. These third parties are external service providers, which are legally and economically independent from Pure Wallet Limited and have third party agreements in place with Pure Wallet Limited, whereas all of our subcontractors and / or external service partners are bound to our standard on Data Protection. Prior to processing personal data related to our clients, Pure Wallet Limited will inform the specific client about that use and asks for the explicit consent of that person accordingly.

Please refer to our Data Protection Officer (DPO) in case you have questions on this or in case you want to make use of your rights related to your personal data as described in this privacy policy.

We may also disclose your personal information to third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Site Terms and Conditions. Furthermore, your personal data is permitted to be disclosed to public bodies only in cases where the disclosure concerns matters of national and/or international security, the prevention or investigation of criminal activities, law enforcements, where a public interest is given, a juridical proceeding against the person, to which the personal data is related is pending or had been initiated or completed before and/or the personal security of the individual to which the personal data is related.

Pure Wallet Limited will communicate the specific purpose for processing of your personal data to you prior to its use as described in this privacy policy.

If you feel your personal data has been infringed by Pure Wallet Limited, please get in touch with our DPO at dpo@thepayhub.com.

Cookie Policy

Our corporate website www.thepayhub.com is using cookies. A cookie is a text file in the format .txt, which the host server of our corporate website sends to the browser application that an individual visitor of our corporate website is using when entering our corporate website. It is stored locally on the hard drive of the computer or telecommunication device used by the individual visitor of our corporate website when entering our corporate website. The data written into this file includes information on the IP address (Internet Protocol), the internet access service provider, the duration and frequency of a page visit sessions within our corporate website, data which was viewed or downloaded, the type of computer or telecommunication device used by the individual visitor of our corporate website as well as the geographical location of the individual visitor of our corporate website.

The data collected is read out from the cookie file by and retained on the website server / host in electronic form. The purpose for collecting this data is to identify a specific individual visitor after entering our corporate website. This data related to the individual visitor of our corporate website may be used by Pure Wallet Limited for internal statistical and analytical purpose only.

By entering our corporate website www.thepayhub.com, we have asked you to submit your explicit consent to the cookie policy in electronic form.

You can deactivate the use of cookie files by effecting the modifications in the system settings of the browser application you use for entering our corporate website. Please refer to the help documents and / or technical support for the browser application used for the entering of our corporate website accordingly. By selecting to empty the cache folder of your browser application and by deleting the browser history, cookie files can be deleted completely or partly.

[Last updated on December 12, 2020]